4. Mr. Bixby and Bixby Inc. held themselves out as experts in older property renovation and construction, and as having special premium skills in that field.

- 5. Mr. Bixby and Bixby Inc. did not complete the work in a timely manner or satisfactorily. The first stage of work (not including the foundation), which was to have taken only about four weeks, as represented to us by Mr. Bixby and Bixby Inc., actually extended over an eight-week period. Despite multiple requests that the work be completed within the time period represented, Mr. Bixby and Bixby Inc. did not complete the work within that time.
- 6. Mr. Bixby and Bixby Inc. left many items poorly and incompletely constructed, such as cabinets, floors, plumbing, door and window moldings, and installation of toilets. Mr. Bixby and Bixby Inc. improperly and incompletely repaired the foundation to the building, severely damaging the foundation and framing of the building. Exhibit 1 to this Declaration sets forth details (omitting attachments) regarding Mr. Bixby's and Bixby Inc.'s untimely work and shoddy construction under their contract with me.
- 7. In addition, Mr. Bixby and Bixby Inc. overbilled me for the work. The time records maintained by Mr. Bixby's and Bixby Inc.'s employees were incorrect in certain cases, which I or my partner, Brian Carver, pointed out to Mr. Bixby and Bixby Inc. While in two instances these overbillings were acknowledged, addressed, and corrected by the staff of Bixby Inc., on all other occasions, even though the staff of Bixby Inc. acknowledged billing problems existed, Mr. Bixby insisted on payment anyway, refusing

to make corrections to the billing. Exhibit 1 also sets forth details about these occurrences.

- 8. Moreover, the final copy of the contract contains material changes to the terms of our agreement between the draft I approved (with some agreed changes) and the final copy. Mr. Bixby made these material changes without informing me despite his assurances to the contrary. Mr. Bixby submitted the final copy to me, and told me that it was the same as the draft with the changes to which we had agreed. Therefore, I did not read the final copy so as to check it word-for-word against the draft. Exhibit 1 sets forth details about those actions of Mr. Bixby and Bixby Inc., as well.
- 9. When I raised issues myself and through my partner about the billing irregularities and the improper and incomplete construction, Mr. Bixby became belligerent, threatening, intimidating, and aggressive and insisted on payment of the excessive amount billed. Details as to some of this behavior are contained in Exhibit 1, and other details are contained in Exhibit 2, as well as in the Declaration of Brian Carver.
- 10. Mr. Bixby and Bixby Inc. claimed at the end that I owed them \$6,184.17. I submitted a detailed calculation setting forth why I only owed them a remaining balance of \$3,239.06.
- 11. Mr. Bixby and Bixby Inc. caused an excessive lien to be placed upon my property in the amount of \$15,000, although only \$2,945.11 (\$6,184.17 less \$3,239.06) was in dispute (apart from amounts I believe Mr. Bixby and Bixby Inc. owe me for incomplete and shoddy construction). Even according to Mr. Bixby's and Bixby Inc.'s

own assertions, I would have owed only a maximum amount of \$6,184.17. Mr. Bixby threatened to place an even greater lien upon the property if I continued to complain. Mr. Bixby's correspondence showing this behavior is attached as part of Exhibit 2 to this Declaration.

- 12. I filed (and continue to pursue) a complaint to the Contractors State License Board about the matters described in this Declaration.
- than I believe I owed (apart from amounts I believe Mr. Bixby and Bixby Inc. owe me for incomplete and shoddy construction), Mr. Bixby informed me that he would cause the existing \$15,000 lien to be removed once I terminated my Complaint with the Contractors State License Board. I took that statement as a threat to me to withdraw my complaint to the Contractors State License Board or Mr. Bixby and Bixby Inc. would leave the lien on the property. This correspondence is attached to this Declaration as part of Exhibit 2.
- 14. In this case, the Plaintiffs have informed me that they are asserting "unfair competition" claims in their own and the public interest against Mr. Bixby and Bixby Inc.
- 15. The Plaintiffs also have informed me that, among other things, as provided in Business and Professions Code Section 17204, such claims against "unfair competition" may be asserted by "any person acting for the interests of itself ... or the general public."
- 16. Among the remedies that the Plaintiffs have informed me they are entitled to seek under the statute are injunctive relief, appointment of a receiver to prevent future

## 25. <u>DECLARATION</u>

I declare under penalty of perjury under the laws of the State of California that the foregoing statements are true and correct.

Dated: Jucy 3, 2002.

G. Gregory Carver

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